

FAQ

1. Does an interactive board require additional power supply?

No, all our interactive products are powered from a USB port of a PC. They do not require additional power.

2. Does the board set contain accessories required to hang the board on a wall?

Yes, every interactive board set includes a wall mounting kit

3. Can Esprit interactive boards be used as dry-erase boards?

Yes, Esprit interactive boards can be used as dry-erase boards.

4. Are drivers and software provided with the interactive boards?

Yes, every esprit interactive board comes with dedicated software.

5. Does the software provided with interactive boards require purchasing a licence?

No, the esprit software is completely free of charge, it can be installed on any number of PCs.

6. What is the warranty period for the interactive boards?

All interactive boards come with a 3-year warranty for the electronic parts and a lifetime warranty for their surface.

7. What length USB cable can I use?

We recommend using the USB cable that came with your set, these cables are max. 5 m long.

8. Does 2x3 SA provide technical support for buyers of their interactive boards?

Yes, every user of the esprit series interactive boards in Poland and outside may use our remote support free of charge, which will help solve any technical issues (available only in Polish and English).

9. What do I do if touch is shifted after the calibration of an interactive board?

Check whether the entire projected image fits to the surface of the interactive board, then calibrate it again.

10. What operating systems are compatible with the Esprit boards?

All esprit boards support Windows systems, such as: Windows XP, Windows Vista, Windows 7, Windows 8, Windows 8.1, Windows 10.

11. Does an interactive board require a projector to work?

Yes, every interactive board on the market requires a projector for comfortable work.